

## Clearing Cache from Internet Browsers

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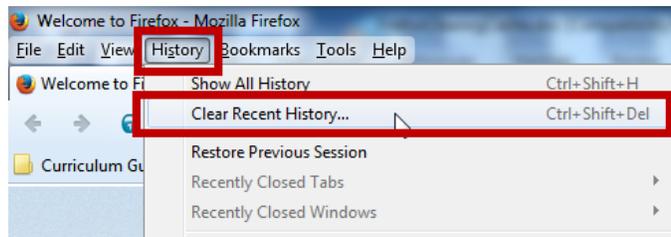
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# Clearing Cache

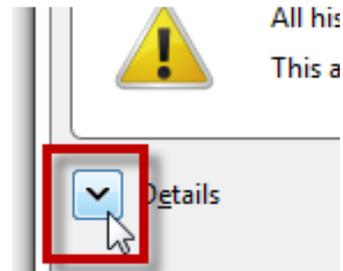
## Firefox (Version 20 and Up): Clearing All Cache

Click **History**.

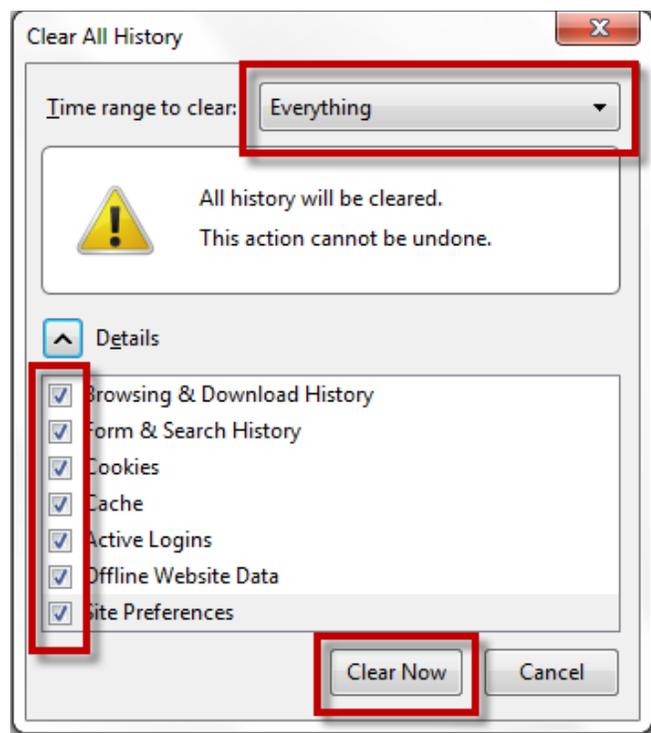
Click **Clear Recent History**.



Click the **arrow** to display the details.



Time range to clear should be **Everything**.



**All** flags should be **checked**.

Click **Clear Now**.

Close ALL Firefox windows OR restart computer.

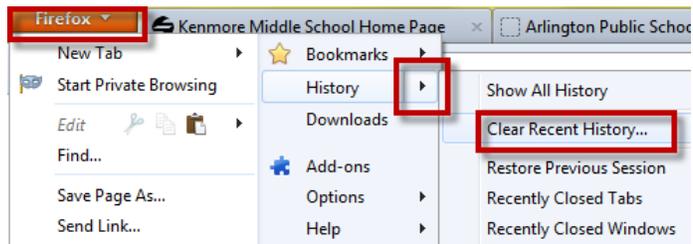
# Clearing Cache

## Firefox (Version 11): Clearing All Cache

Click **Firefox**.

Click the **arrow** to the right of History.

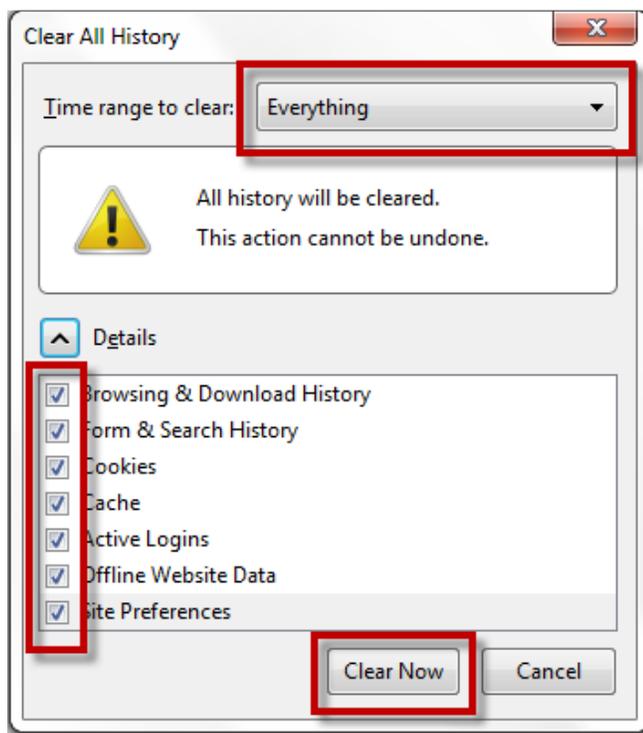
Click **Clear Recent History**.



Click the **arrow** to display the details.



Time range to clear should be **Everything**.



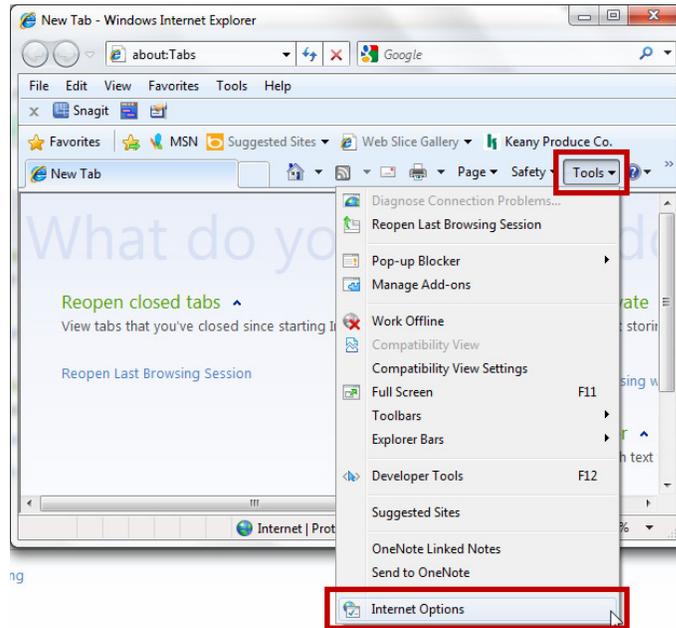
**All** flags should be **checked**.

Click **Clear Now**.

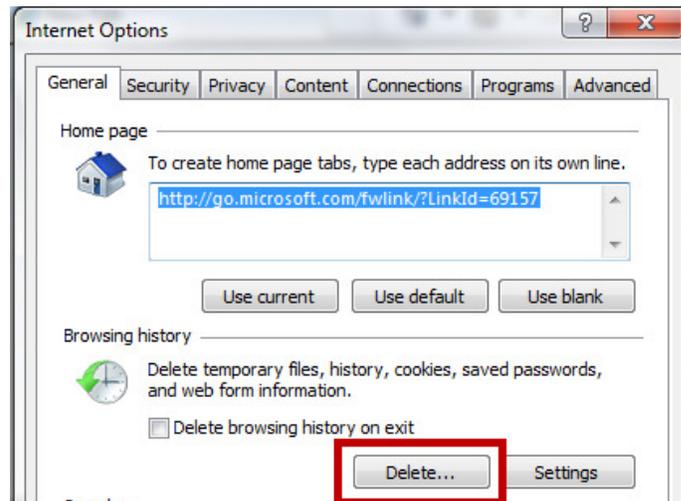
Close ALL Firefox windows OR restart computer.

## Internet Explorer: Clearing All Cache

Click **Tools**.



Click **Internet Options**.

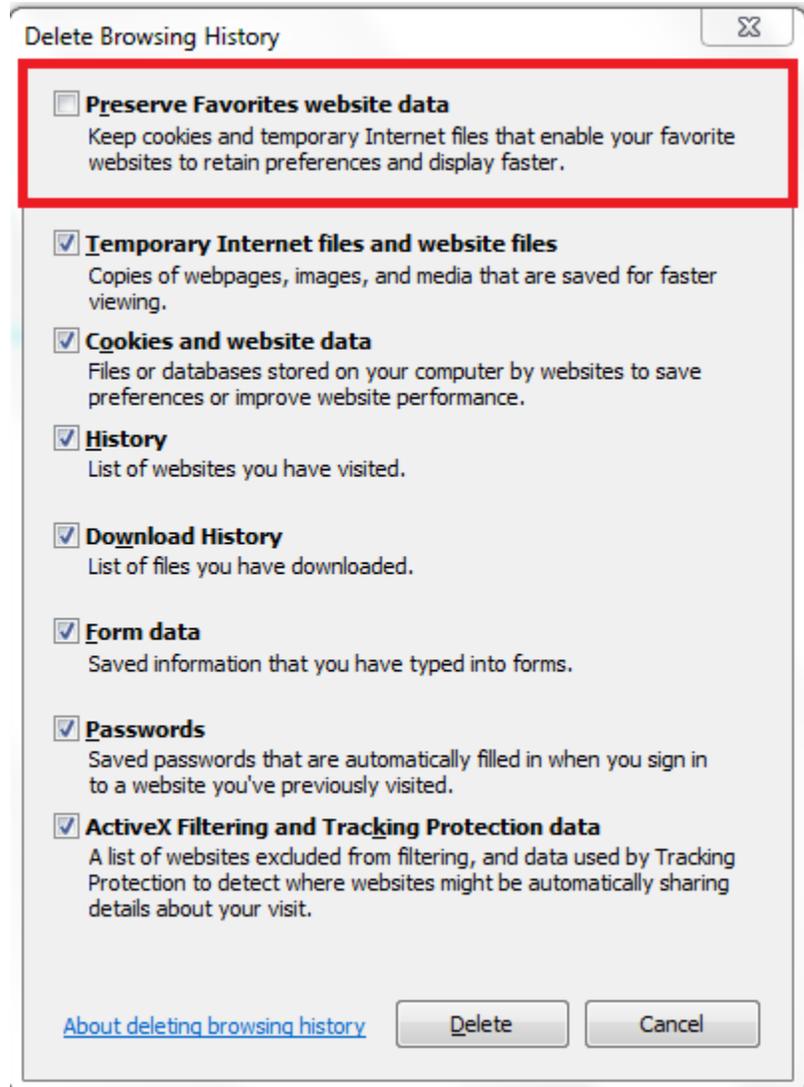


Click **Delete** under Browsing History

# Clearing Cache

All flags should be **checked** **except** for the first one – 'Preserve Favorites website data.

**\*\*This is especially important if you are having problems with STARS.**



Click **Delete**.

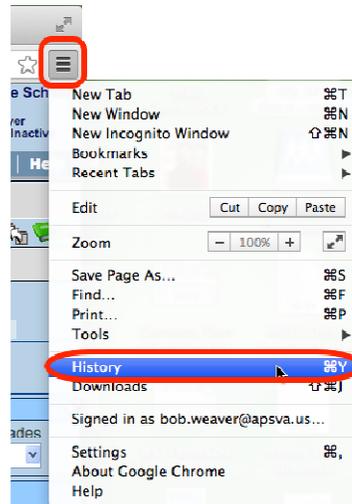
Close ALL Internet Explorer windows OR Restart Computer.

## Google Chrome: Clearing All Cache

Click the **Settings** icon.

**NOTE:** this may look like a wrench in some versions.

Click **History**.



Click **Clear browsing data**.

Time range to clear should be **the beginning of time**.

**All** flags should be **checked**.

Click **Clear browsing data**.

Close ALL Chrome windows OR restart computer.

### History

EDC-TSS-660LKQ1  
4 days ago

- APS Service Support Center (2847...
- Shared with me - Google Drive
- Elementary RC Training
- Blackboard Learn

Clear browsing data...

Remove selected items

