



**Arlington  
Public  
Schools**

**INFORMATION SERVICES  
Education Center  
1426 N. Quincy Street, Arlington, VA 22207  
TEL 703.228.6142 FAX 703.228.2017 <http://www.apsva.us>**

In order to increase the protection of employee's personal data, the Department of Information Services has changed the authentication process to access MySTARS.

To have your passwords reset please contact the Service Support Center by phone at 703-228-2847. In order to increase security you will be asked to validate a series of security questions. It is important to leave a phone number where you can be reached if no one is available. We will return the phone call within 24 hours.



**Reminders:**

MySTARS Login:

Username:

Password: minimum of 10 characters

APS Network Login:

Username: firstname.lastname

Password: minimum of 10 characters

**From Inside an APS Building:**

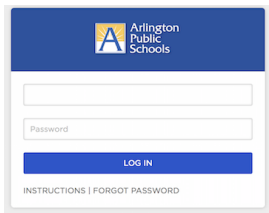
You can access MyStars by:

1. Clicking on the icon on your desktop
2. APS Homepage, Staff Tab, 'MySTARS from Inside APS'
3. Use your MySTARS username and password

**From Outside an APS Building:**

You can access MySTARS by:

1. APS Homepage, [www.apsva.us](http://www.apsva.us), Staff Tab, 'MySTARS from Outside APS'
2. The first authentication window you will be presented is the APS Onelogin authentication screen.



3. You must enter your **APS Network username and password**.
4. The second authentication window you will receive is the MySTARS login authentication screen.
5. You must enter your **MySTARS username and password**.

