

2847 Macro - Personalized Learning Device

Ticket Fields	Replacement iPad Power Cord	Replacement MacBook Power Cord	Damage	Lost	Stolen	Replacement iPad Case
Subject	Replacement iPad Power Cord Request	Replacement MacBook Power Cord Request	Damaged Device - Repair Needed	Lost Device	Stolen Device	Replacement iPad Case Request
Status	Open	Open	Open	Open	Open	Open
Form	Personalized Learning Device	Personalized Learning Device	Personalized Learning Device	Personalized Learning Device	Personalized Learning Device	Personalized Learning Device
Priority	Normal	Normal	Normal	Normal	Normal	Normal
Type	Task	Task	Task	Task	Task	Task
Comment	Please send replacement iPad power cord to the ITC.	Please send a replacement MacBook Air power cord to the ITC.	** ITC Personalizes message ** Please pick up device for repair. The device is located	Please provide the following details. 1. The last time the device was seen. 2. Last known location of the device. 3. Actions that have been taken to locate the device.	Please attach a copy of the police report to the ticket.	Please send a replacement iPad case to the ITC.
Comment Mode	Public	Public	Public	Public	Public	Public
Repair Service	Replacment Power Cord	Replacement Power Cord	Damage	Lost	Stolen	Replacement Case
Device Type	iPad	MacBook Air	* Select Type *	* Select Type *	* Select Type *	iPad